

## **Hearing Impaired Services**

Fond du Lac County Department of Social Services has a Telephone Device for the Deaf. To reach this line, call 920-929-3443 during regular business hours of 8:00 AM to 4:30 PM Monday through Friday. To use this line, calls must be made from another TDD.

Wisconsin also has the Wisconsin Telecommunications Relay System or WTRS which is an important public service available for anyone who is Deaf, Hard of Hearing, DeafBlind or Speech Disabled. The State of Wisconsin guarantees all citizens access to convenient, reliable options and services that enable them to communicate by telephone.

The service works by providing a “link” between text telephone users and conventional telephone users. Callers can access the relay 24 hours a day through either a toll free number or by dialing 711. Operators process calls by voicing everything the text telephone user types and typing everything they hear from the conventional telephone user.

There are now several options available to connect to the Wisconsin Relay System.

Dial 7-1-1 from any phone in Wisconsin or the appropriate WTRS toll-free number below to connect to the Wisconsin Relay System. Give the operator the area code and number you want to call. During a relay call, the operator will voice everything typed by the TTY user and type everything said by the telephone user.

### **Dial 711 OR**

- **TTY:** 1-800-947-3529
- **Voice:** 1-800-947-6644
- **ASCII:** 1-800-272-1773
- **Fast ASCII:** 1-800-267-8867
- **Speech to Speech:** 1-800-833-7637
- **Spanish to Spanish:** 1-800-833-7813